

Computility Association Management Software System Testimonial: North Carolina Assisted Living Association



"I feel that other assisted living associations could benefit from Computility. After doing some research we couldn't find a better software product out there at a better price."

Jerry Cooper, Executive Director, NCALE

Overview

Before switching to Computility, we were using a variety of sources (e.g., Microsoft Access databases and Excel spreadsheets) to track and manage all of our membership and association data. We found ourselves doing double and triple data entry to maintain records and update information, and we were still never sure if we were using the most up-to-date data! Also, only one of us at a time could be working with our data, which was inefficient, to say the least! And watch out if we should happen to forget to run backups one night ...

Solution: Computility Association Management System

After doing some research, *we couldn't find a better product out there at a better price.* The Computility Association Management System is tailored to meet our specific needs. *Data is only entered once*, so there is no duplication of effort on the input side, and we can all be in the database working with our members' data at the same time. Add to that the fact that the system is entirely Web-based, providing remote access from anywhere with an Internet connection, and we're in heaven! Automated back-ups are the icing on the cake.

Benefits

Computility gives us one place for everything, such as contact and relationship management, event management, education/CEUs, dues, receivables, notes, services, member participation, reports, mailings—you name it! Overall, this has made our office more efficient and more knowledgeable about all of the interactions and communications that we have with our members and prospects. Implementation of Computility went very smoothly. The support staff is very accommodating and they have been a pleasure to work with! We feel strongly that other assisted living associations could benefit from Computility.

